



CODE OF ETHICS

Honesty, integrity and professionalism are the fundamental principles embodied by this code which sets for obligations of ethical conduct for the SPMAO and its members.

- Members and all of their employees will fulfill and maintain all licensing in accordance with Provincial and Federal regulations
- Members will avoid activities that may harm the public, discredit themselves or damage the public opinion of the pest management industry and the SPMAO
- Members will not publicly criticize the business or private affairs of a competitor or make a dishonest or corruptive proposition to an employee or a competitor
- Members shall not use deceptive, false or misleading advertising or sales tactics when dealing with the public and the pest management industry
- Members shall thoroughly analyze the requirements of its clients and shall conscientiously recommend the means best suited for each client's needs while complying with all Provincial and Federal regulations when applying pesticides
- Members will comply with the by-laws of the SPMAO, be loyal to its principles and be active in the SPMAO's advancement
- Members will address and grievance or complaint regarding the Association or any of its members in a professional manner with the Association

The goal of the SPMAO is to promote and to improve the pest management industry. Any member knowingly violating this code is subject to actions by the Board of Directors up to and including separation from the SPMAO.