Pest Control Technician 1 (Environmental Health) - Candidate Pool

Job Requisition Number: 3421

Division: Asset Management Location: Integrated Pest Management Address(es): 3330 Danforth Avenue/100 Cavelle Ave (Etobicoke) Affiliation: CUPE 416 # of Vacancies: 1 Vacancy Type: Full-time Temporary Contract Length: 6 Months Hiring range/wage \$: 30.23 Salary/wage range \$: 30.23 Grade: PCT1 Work Details (Days/hours): 8hrs per day Existing or New: Existing Posted Date: 4/15/19 Deadline to Apply: 4/29/19 Recruitment Contact: Yong Kwon

About Toronto Community Housing Corporation

Toronto Community Housing Corporation ("TCHC") is Canada's largest social housing provider. We provide homes to 58,500 households with low and moderate incomes, in some 350 developments across the city. Our residents include seniors, families, singles, refugees, recent immigrants to Canada and people with special needs. Our resident population reflects a broad diversity in terms of age, education, language, sexual orientation, mental and physical disability, religion, ethnicity and race, as well as increasing diversity in lifestyles and values. Our 1,600 employees work to achieve our vision of better homes, better neighbourhoods, and a better Toronto for all.

Description

Important Note:

Interested applicants are encouraged to apply to this opportunity on the careers section on the Toronto Community Housing website: <u>www.torontohousing.ca</u>

Make a difference

Do you see yourself working for one of the largest social housing providers in North America that is dedicated to improving the lives of its residents? Are you a dynamic, service oriented individual who is eager to learn and expand on current skill sets within Integrated Pest Management? If this sounds like you, then we have an opportunity you won't want to pass up!

The Pest Control Technician will would be responsible for the administration of Pest Control service contracts as well as providing support services in Environmental Health under the supervision of both the Senior Manager and Supervisor of Integrated Pest Management in the Asset Management division.

This position will provide effective liaison and technical expertise for Integrated Pest Management (IPM) Pest Control services in order to promote efficient pest control within Toronto Community Housing units for the purpose of limiting, reducing and/or eliminating pest problems through IPM practices and reducing the use of pesticides. This position will promote staff and resident awareness of preventive pest control practices.

This position will provide support expertise and inspection/investigative services for Asbestos Containing Materials Inventory and Mould Management Program portfolio wide.

Important Note:

This Candidate Pool will be used fill both current and future Pest Control Technician vacancies.

What you'll do

- Facilitate proper scheduling of treatment of units
- Monitor the compliance of contractors' treatment of units to specifications standards
- Monitor chemicals regarding compliance with contract requirements and Pesticides Act
- Perform pest control services when required
- Inspect buildings and/or units to establish treatment plan and report specific problem areas
- Maintain records of units and/or buildings treated and pest occurrence investigations, both manually and in customized computer database
- Ensure contractor pest control technicians have current provincial licenses as per contract requirement
- Liaise with staff and service companies to resolve problems that may arise with service

- Monitor units in buildings to determine treatment as per provisions under the IPM principles
- Determine as per IPM process, whether to utilize chemical, mechanical or biological controls to treat, prevent, mitigate, and or eliminate pest infestations
- Prioritize various service requests in order of urgency and delegate services as needed
- Conduct sporadic and annual asbestos inspections to determine whether corrective action is required
- Investigate complaints, conduct inspections for all mould-related occurrences, write inspection reports and advise on remediation
- Maintain and ensure an organized hard-copy filing system
- Liaise with contractors, staff, tenants, tenant reps, Health Department Inspectors, Property Standard Officers, City Councilors (as requested), various outside agencies and city officials to ensure that pest problems and related conflicts are resolved amicably
- Maintain a non-bias opinion when reporting and documenting various levels of contractor and/or staff service deficiencies
- Provide minor maintenance service when dealing with minor maintenance deficiency repairs such as rodent proofing
- Perform various pest control service applications
- Create work orders, update computer work order upon completion of task
- Assist in the development of new methods of service delivery and provide input to service processes including scheduling and appropriate reporting as needed
- Assist in the promotion and selling of Pest Control/Environmental Services Program
- Inspect and investigate Environmental Health issues such as designated substances and provide appropriate support (e.g. monthly inspection of PCB storage space and update PCB logbook according to regulations, arrange for disposal of PCB's, advise on various chemicals in relation to WHMIS Regulations)
- Provide support in termite control
- Investigate and report mosquito breeding locations
- Treat mosquito breeding locations with larvicides and/or arrange for treatment of catch-basins according to legal requirements.
- Attend tribunal in cases of pest control issues
- Investigate and resolve potential biological hazards such as pigeon droppings, bat harbourages and heavy mouse infestations

What you'll need

- Valid Ontario Structural Exterminators License
- A minimum of 4 years of experience in Pest Control or diploma/degree in related area
- Knowledge of The Pesticides Act; Statutes of Ontario and Regulations
- Knowledge of all pesticides (except Fumigants), their hazards, first aid procedures, and the tools used to apply them

- Ability to obtain licenses for Mosquito, Biting Flies and Termite Control
- Awareness of various designated substances in the workplace in relation to environmental health
- Demonstrated ability and comprehensive knowledge of Integrated Pest Management (IPM) principles, methodology and procedures
- Experience with Microsoft Office
- Excellent oral and written communication skills
- Analytical and mathematical skills to compile information and determine thresholds
- Excellent organizational and self motivating skills to work independently
- Ability to maintain diplomacy and resolve situations when conflicts arise
- Ability to provide counsel and advise client staff and contractors
- Valid driver's license with clean driver's abstract

What's next

Once you apply, we'll review your resume and cover letter to determine if your skills and experience match the qualifications for the role. Only qualified candidates will be contacted to move forward in the hiring process. If you are contacted, the process will include an interview, written/practical test, and reference check.

When submitting your application/resume, be sure to tell us about your skills and qualifications that are a match to those specified in the job posting. You can update your profile at anytime, but please note that only application information submitted prior to the deadline to apply will be accepted.

Accessibility for Applicants

Toronto Community Housing is committed to equity in employment. Our goal is a diverse, inclusive, and barrier-free workplace that reflects the communities we serve.

We will provide reasonable accommodation to applicants with disabilities at all stages of the hiring process in accordance with the Ontario Human Rights Code, the Accessibility for Ontarians with Disabilities Act, 2005, and Toronto Community Housing's Accessibility Policy.

If you are a person with a disability and need the job posting in an alternative format or any other accessible accommodations during the hiring process, please email your request to our Human Resources department at accessibility.hr@torontohousing.ca or call our accessible accommodations line at 416-981-4119. Please refer to the job requisition number when you contact us.